

General Terms & Conditions

Payment Terms:

Net 30 days from date of invoice, with approved credit.

Transportation:

FOB shipping point. Freight charges collect and service charges will be added for prepaid & additional freight charges. Fuel surcharges will be added to all prepaid orders. Small orders shipping UPS will have a UPS packing charge added to the invoice.

Shipping locations that do not have a dock such as job sites or residential may receive an additional charge involved by all the carrier's. Charges vary by carrier.

Returned Goods:

Request for return must be made in writing within 7 days of receipt of goods. Merchandise can not be returned without prior written authorization from SLP. All returns must be freight prepaid.

All returns must be via the carrier designated by SLP when freight is prepaid by SLP. Credit for returned goods is subject to our count and inspection less a 25% restocking charge.

Custom order, fabricated and parts cut from a greater size panel are not eligible for return.

Orders:

Are accepted are subject to material availability, fire, strikes, accident and other delays beyond our control.

Broken Carton Charge:

There may be a \$35.00 broken carton charge when full box quantities are not ordered.

Prices:

Predicated on standard package quantities and subject to change without notice.

Prices for blanket orders are subject to change without notice.

Minimum Order:

\$250.00 Excluding freight and/or labor charges.

\$20.00 Packing charge applies to ALL orders sent via UPS ground or FedEx Express except hardware.

Tolerances:

Standard tolerances for cut, fabricated and sheared parts are +/-1/16".

Thickness of extruded sheet is +.005" And -.010".

Warranty:

Products are warranted to be free of manufacturing defects for a period of one (1) year from date of shipment. SLP's liability is expressly limited to a credit refund of the cost of the defective part or a no charge replacement of like material at our option.

Product:

SLP reserves the right to make modifications to product design and changes to the product offering without notice.

Remit to Address:

SLP Lighting
P.O. Box 840116
Kansas City, MO 64184

